

Maunik Sakariya

SOFTWARE ENGINEER | CLOUD COMPUTING

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PROFESSIONAL SUMMARY

- 2+ years of work experience in software engineering and technical support, backed by a strong background, and enhanced by the successful completion of cloud-based projects and Microsoft and AWS certifications.
- Possess in-depth knowledge and practical experience in cloud computing, with a focus on continuous learning and self-improvement.
- Eager to contribute to a dynamic and innovative team in the IT industry, driven by dedication, hard work, and the desire to be the best version of myself.

EXPERIENCE

Technical Support Representative

Mar 2023 – Present

Carry Telecom, North York, ON

- Identified and resolved client issues by guiding them through a step-by-step process while documenting progress, ensuring a high level of customer satisfaction.
- Utilized communication skills while reporting clients' problems to telecommunication providers such as Rogers, Bell, and Shaw to resolve customers' issues related to internet connectivity, phone lines, and TV services.
- Escalated Level 2 and 3 IT issues to the Manager, ensuring timely resolution and minimal disruption to business operations.
- Provided network support and resolved technical problems, using troubleshooting techniques to identify root causes and prevent recurrence.
- Used ticketing systems and documented troubleshooting procedures, ensuring accurate tracking and reporting of all IT issues.

Software Engineer

Apr 2021 - Mar 2022

Getactyv (Upugo), Bangalore

- Developed application components and REST services using Python, Flask, and JavaScript, ensuring scalability and maintainability, and integrating feedback from the founders, CEO, and industry experts to ensure alignment with the company's goals.
- Successfully deployed development infrastructure on AWS, enabling faster and more efficient software development processes.
- Designed and developed a virtual trainer application using JavaScript and Python that tracked users' workout progress and provided real-time feedback, leading to a significant 50% increase in user engagement and retention.
- Demonstrated leadership skills by leading a team of interns and collaborating with cross-functional teams to deliver the project on time and within budget.

Project: getactyv.com

Web & WordPress Developer

Jan 2021 – Apr 2023

Freelancer

- Developed websites for international clients, using WordPress and web frameworks, improving online presence and lead generation.
- Collaborated with clients to create customized solutions aligned with business objectives and implemented effective SEO strategies.
- Ensured seamless website functionality and responsiveness across multiple devices through responsive design principles and cross-browser compatibility testing.
- Some of my clients : peoplebox.ai, mcta.co.in, alsami.in, brandguruz.ca

SKILLS

- Python, JavaScript, SQL, React, HTML, CSS, WordPress, Linux, VMware, Virtualization, GitHub, DNS, Jira, Asana,
- Experience with cloud computing platforms such as AWS, Azure
- Knowledge of DevOps tools and practices such as Git, Docker, Kubernetes, Jenkins, Shell script, Serverless computing
- Understanding of software development methodologies
- Willingness to learn and adapt to new technologies and tools.
- Excellent communication and teamwork abilities

PROJECTS

Cloud Resume Challenge (AWS):

- Successfully completed the AWS Cloud Resume Challenge, gaining practical experience in cloud computing.
- Designed and deployed a serverless web application utilizing AWS services like Lambda, API Gateway, S3, and Cloud Front.
- Implemented automated testing and continuous integration/continuous deployment (CI/CD) using AWS Code Pipeline and Code Build, acquiring valuable knowledge in serverless architectures, microservices, and DevOps practices.
- Applied theoretical knowledge from the cloud computing program to a real-world project, demonstrating the ability to bridge theory and practice. Excited to leverage this experience for future career growth.

Smart Shopping Cart:

- Proposed two solutions at the SSIP Hackathon 2019 to reduce checkout waiting times in shopping malls; modified shopping carts with RFID to read products and a mobile app for locating and paying for items, and an AI object detection solution.
- Presented a fully functioning prototype of the first method, which involved modifying shopping carts with RFID, at the event.

Educational Website:

- In 2018, I created a website enabling university students to share lecture notes and documents. Its immediate success was evident as 50% of students embraced it within 48 hours of launch.
- I have completed additional projects which can be viewed on eupload.in.

EDUCATION

Ontario College Post Graduate Certificate - Cloud Computing

Loyalist College in Toronto (North York, Ontario)

May 2022 – Present

Bachelor of Technology in Computer Engineering

P P Savani University (Surat, Gujarat)
GPA: 8.46/10

2017 – 2021

HONOURS

- **Winner of Website Design Competition:** Issued by P P Savani University Jan 2019
- **Finalist of Gujarat Industrial Hackathon 2019 organized by SSIP:** Issued by Government of Gujarat Jan 2019

Certifications

- Microsoft Certified: Azure Fundamentals AZ-900
- AWS Cloud Quest: Cloud Practitioner
- Learning Docker: LinkedIn
- AWS: Security Learning Plan

Hobbies

- Experiments
- Networking
- Reading
- swimming